

# TERMS & CONDITIONS



The Broad Street Practice  
20/21 Broad Street Stamford  
Lincolnshire  
PE9 1PG

## TERMS & CONDITIONS:

- Due to the nature of skin camouflage, we hope you will understand if on occasions your appointment time over-runs.
- At certain times it may not be possible to accommodate your appointment requests and we would be grateful for your consideration and flexibility. However, we will always do our best to accommodate your requests and preferences.
- We will never compromise on quality and use recognised products only.
- By giving us your email address you agree to be added to our mailing list. We do not share your details with any other individuals/companies.

## TREATMENT SPECIFIC TERMS & CONDITIONS:

These terms are deemed to be accepted by the client by virtue of, but not limited to, the following:

- Attempted payment via any means
- Emailed /text acceptance of an appointment

## TREATMENT DISCLAIMER:

- No warranty or guarantee is made by Skin Camouflage Services as to results. We reserve the right to refuse treatment if the treatment is deemed not suitable for any reason, not likely to be successful or if there are concerns regarding patient expectations or patient compliance. Please be aware that due to the nature of the treatments we offer, results will vary from person to person.
- The Skin Camouflage Services website provides information regarding skin camouflage and scar therapy and is intended to assist individuals to make an informed decision about the treatments that we offer. The website site is intended to provide our users with educational content and contact details for further information.

Skin Camouflage, Expert Witness, Rehabilitation, Scar Therapies

**Clinic:** 0203 916 6121 | **Website:** [www.skincamouflageservices.co.uk](http://www.skincamouflageservices.co.uk)

**London** | **Bristol** | **Edinburgh** | **Harrogate** | **Newcastle** | **Stamford**

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## Pricing Policy:

- Prices are subject to change without notice.
- No discount is available.
- The deposit must be paid online within 48 hours of being offered an appointment. The final balance is due on the day of your appointment.

## Cancellation Policy:

The cancellation policy is in place as a courtesy to both our team and other clients.

- If you need to cancel or re-schedule your appointment, we require 72 hours' notice. Failure to provide such notice will be the loss of your £150.00 deposit. If you wish to make a new appointment, another deposit payment will be required.
- If you fail to attend, your deposit will be non-refundable.
- We reserve the right to refuse or cancel treatment and appointments without prior arrangement at any time in which case if a deposit has been made this will be refunded.

## Refund Policy:

- Please note that we do not offer refunds on any treatment or product purchases.

## Changes to these Terms and Conditions:

- We may revise these terms and conditions at any time by amending this document.
- Should any changes occur between receiving this document and your appointment, we will send an updated copy to you.

## Late Arrivals:

- We do our best to accommodate late arrivals. However, there may be times when a late arrival will result in reduced appointment time and the treatment outcome will therefore reflect this.

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