

## General

- Due to the nature of skin camouflage we hope you will understand if on occasions your appointment time overruns.
- At certain times, it may not be possible to accommodate your appointment requests, then we would be grateful for your consideration and flexibility. However, we pledge that we will do our best at all times to accommodate your requests and preferences.
- By giving us your email address you agree to be added to our mailing list. We do not share your details with any other individuals / companies.

## Prescription and Treatment

- No warranty or guarantee is made by Skin Camouflage Services as to results. It is possible that results might not come up to expectations or goals. Clients must be aware that results may vary from client to client.
- Self prescribed cover creams, a setting agent, professional brush/sponge are included in the treatment price. Enough for you to repeatedly practice at home.
- According to each client assessment we will discuss with you how many colours you may need. We will determine the palette/product size of each item. These will be posted to your address after your treatment.
- We do not compromise on quality and use recognised products only.

## Pricing Policy

- Prices are subject to change without notice.
- No discount is available.
- Payment by cash and cheque.

## Cancellation Policy

- If you wish to cancel or rearrange your appointment you need to let us know by email/mobile at least 48 hours before your appointment (48 hours for weekend / bank holidays). Your £75 deposit will be refunded.
- We reserve the right to refuse or cancel treatment and appointments without prior arrangement at any time.

**Unfortunately you will be liable to pay a cancellation fee of £25 if you give us less than 48 hours notice of your cancellation.**

## Refund Policy

- Please note that we do not offer refunds on any treatment or product purchases.
- Your deposit of £75.00 will be deducted from your final treatment fee.

# TERMS & CONDITIONS



## Changes to These Terms

- We may revise these terms of use at any time by amending this page.
- Please check this page from time to time to take notice of any changes we made, as they are binding on you.

## Late Arrivals

- We do our best to accommodate late arrivals. However, there may be times when a late arrival will result in reduced consultation/ treatment time